

## HOW TO IDENTIFY A PHISHING EMAIL OR SMS

Have you received an unexpected message?



YES

No

Is there anything strange about the sender?

YES

No



Are you being asked to share data, click on a link or download a file?



YES

No

Can you verify with the sender, through a separate communications channel, that the message is legitimate?



YES

No

Report it directly to the person or company, through their official telephone number, email address or website page.

REMEMBER, THINK BEFORE YOU CLICK OR REPLY.